

# Charting Our Course: Maximizing VR Resources – Increasing Customer Outcomes

# CSAVR Spring Conference 2023

## My Roadmap

Session 1: Program and Fiscal Foundations - VR’s DNA (Data and Analytics)

#### Observations related to my agency:

#### What actions do we need to take?

#### What support do I need?

#### What questions do I have?

Session 2: Period of Performance

#### Observations related to my agency:

#### What actions do we need to take?

#### What support do I need?

#### What questions do I have?

Session 3: Taking the Mystery out of Match and Making Match Work for You (Part 1)

#### Observations related to my agency:

#### What actions do we need to take?

#### What support do I need?

#### What questions do I have?

Session 4: Taking the Mystery out of Match and Making Match Work for You (Part 2)

#### Observations related to my agency:

#### What actions do we need to take?

#### What support do I need?

#### What questions do I have?

Session 5: Effective Expenditure of Funds

#### Observations related to my agency:

#### What actions do we need to take?

#### What support do I need?

#### What questions do I have?

Session 6: State Agency Panel

#### Observations related to my agency:

#### What actions do we need to take?

#### What support do I need?

#### What questions do I have?

Session 7: Rate-Setting

#### Observations related to my agency:

#### What actions do we need to take?

#### What support do I need?

#### What questions do I have?

Session 8: Contracts and Contract Monitoring

#### Observations related to my agency:

#### What actions do we need to take?

#### What support do I need?

#### What questions do I have?

Session 9: Successful Strategies for Working Within your State Organization

#### Observations related to my agency:

#### What actions do we need to take?

#### What support do I need?

#### What questions do I have?

Session 10: Fiscal Forecasting

#### Observations related to my agency:

#### What actions do we need to take?

#### What support do I need?

#### What questions do I have?

Session 11: Strategic Thinking for Expansion of Program Expenditures

#### Observations related to my agency:

#### What actions do we need to take?

#### What support do I need?

#### What questions do I have?

## My Agency Roadmap

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| Objective | Action Steps | Outside Resources Needed | Internal Staff Resources Assigned | How will we know when we get there? |
| Example:  Fully draw our Federal Grant Award | * Review the TPCA Pre-Conference Webinar * Review TPCA Conference Checklist * Hold Brainstorm meeting with executive leadership team. | Contact my RSA state liaison to discuss our ideas | Field Service Director, Fiscal Director, Contract staff… | TPCA is fully vetted by RSA, contract is in place and additional match funds are secured. |
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| Objective | **Action Steps** | **Outside Resources Needed** | **Internal Staff Resources Assigned** | **How will we know when we get there?** |
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