



Vocational Rehabilitation Technical Assistance Center for Quality Management

Partnering with State Vocational Rehabilitation Agencies (SVRAs) to enhance service delivery and maximize outcomes through quality program and resource management.



www.VRTAC-QM.org

VRTAC-QM Focus Areas



VR Program & Performance Quality Management

Through effective practices in data and evidence-based decisions, improved policies and procedures, operational internal controls and quality assurance activities, SVRAs will meet and exceed WIOA performance measures, decrease reporting errors, and improve service delivery and participant outcomes.



VR Fiscal & Resource Quality Management

The development of a thorough fiscal foundation, improved policies and procedures, and functional internal controls will help SVRAs apply federal and state requirements leading to effective and efficient planning, organizing, directing, and controlling the financial activities and resources of the Agency.



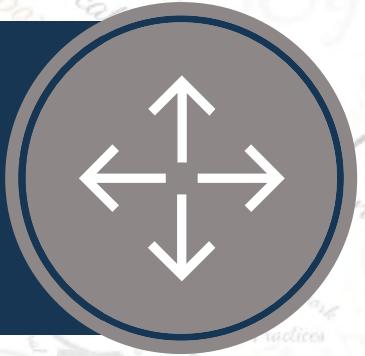
General Quality Management of Organizations

A collection of resources to assist SVRAs in overall supervision and management practices. Resources include in-depth information on popular Quality Management Systems used in industry, resources for managing organizations by distance, and various learning resources regarding the leadership of organizations.

Technical Assistance (TA)

Universal

Universal TA is accessible to everyone at any time needed, including VRTAC-QM website, resources, and on-demand trainings.



Targeted

Targeted TA includes specific needs and requests, limited period of time, and can be accessed at any time and as often as needed.



Intensive

Intensive TA includes a SWOT analysis, activities and outputs, an extended period of time, outcome measures, and a signed agreement.



we're

Better Together



Vocational Rehabilitation Technical
Assistance Center for Quality Management

We look forward to working with you!



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